

Children's Services Scorecard - April 2016

PI Ref	Measure	Polarity	Stat Neigh Av	National Av	Target	Yr. end 14-15	Qu 3	Qu 4	Yr. end 15-16	RAG	Quarterly dir of travel	Comments	C&YP Plan Priority	Corporate Priority
Safeguarding														
1.1	Number of contacts					7497	2707	2710	9842		➡	There has been a 31% rise in contacts to Cheshire East Consultation Service (ChECS) this year, but the rate passed to referral remains static. This suggests that, although there has been an increase in demand for information, advice and specialist support, the levels of need remain broadly the same. Quarter 4 represents the first full quarter since the early help brokerage service was launched to ensure that early help cases are dealt with in a timely and appropriate way.	2 Feel & Be Safe	Outcome 5
1.2	Number of referrals					3096	895	970	3687		⬆	There has been a 32% increase in referrals from last year, a pattern which is also being reflected across the north west region. Cheshire East rate of referral per 10,000 remains comparable with our closest statistical neighbour, Cheshire West and Chester (CWAC).	2 Feel & Be Safe	Outcome 5
1.3	% contacts to referrals					41%	33%	36%	37%		⬆	This percentage has remained steady between around 35%- 40%.	2 Feel & Be Safe	Outcome 5
1.4	Number of repeat referrals					544	194	225	829		⬆	There has been a significant increase in in re-referrals in the last 12 months; up 52% from this time last year. This is within the context of an increase in referrals overall, together with the now embedded new electronic social care record which can provide much more accurate data. There are some examples where children have been 'stepped down' too soon and this is being addressed, but generally there is a need to develop better early help for complex families and to support agencies in continuing their lead role with the family.	2 Feel & Be Safe	Outcome 5
1.5	% repeat referrals	Low is good	22.5%	24.0%	<20%	17.6%	22%	23%	22%		➡	This is slightly higher than previously, but is in line with our statistical neighbours. Repeat referrals are considered as part of the audit cycle to quality assure decision making.	2 Feel & Be Safe	Outcome 5
1.6	Number of children that went missing 5 times or more from home (monthly figure is 5 or more times in the month)	Low is good				24	supressed	supressed	13		⬇	There are 6 individuals who had more than 5 missing episodes in any given single month and 13 individuals who went missing more than 5 times in the 12 months. All individuals are tracked and have a multi-agency plan that is regularly reviewed to manage and reduce risk associated with missing episodes. There has been a 45% reduction in the number of individuals with multiple missing episodes from home.	2 Feel & Be Safe	Outcome 5
1.7	% of assessments completed within 45 days	High is good	81%	81%	85%	70%	89%	85%	87%		➡	Timeliness of assessments has improved substantially in the last 12 months and is monitored at fortnightly performance challenge sessions, together with audit activity to assure quality of practice. More recent regional information suggests that Cheshire East is performing better than close neighbours CWAC and Warrington.	2 Feel & Be Safe	Outcome 5
1.8	Number of children in need (CIN) - local definition					1184	1215	1133	1133		⬇	The local position has remained consistent across the last 12 months and is broadly in line with the expected levels of CIN based on Cheshire East's demographic profile.	2 Feel & Be Safe	Outcome 5
1.9	Rate of children in need (CIN) per 10,000 - local definition					157.7	161.8	150.9	150.9		⬇	Rate of children is calculated using the population figure of 75,100. The local position has remained consistent across the last 12 months and is broadly in line with the expected levels of CIN based on Cheshire East's demographic profile.	2 Feel & Be Safe	Outcome 5
1.10	% initial child protection conference (ICPC) within 15 days of Section 47 enquiry (S47)	High is good	81%	61%	100%	42%	89%	67%	65.0%		⬇	Although the percentage of initial child protection conferences within 15 days is below the target, this rises to 82% completion within 20 working days. The Safeguarding Unit reports weekly on ICPC out of timescales to ensure performance is tracked and understood. The Unit's local data suggests this figure could be higher and an exercise is currently underway as part of the year end returns to verify this data. The most common issue is late notification, which is being addressed.	2 Feel & Be Safe	Outcome 5
1.11	Number of children subject to child protection (CP) plan [includes child sex exploitation (CSE) Plans]					312	271	273	273		➡	Whilst at the lower end of our statistical neighbour cohort, audits suggest that the right individuals are on a plan and that this is a number reflective of our demographic profile.	2 Feel & Be Safe	Outcome 5
1.12	Rate of children subject to child protection (CP) plan per 10,000		38.7	42.9		41.6	36.1	36.3	36.3		➡	Whilst at the lower end of our statistical neighbour cohort, audits suggest that the right individuals are on a plan and that this is a number reflective of our demographic profile.	2 Feel & Be Safe	Outcome 5
1.13	% children becoming subject to a child protection (CP) plan for 2 nd / subsequent time	Low is good	18.7%	16.6%	<15%	13.7%	11.1%	22.4%	19%		⬆	Although the number of children subject to a child protection plan for a second or subsequent time has increased, Cheshire East is in line with the averages from statistical neighbours. Reasons for repeat plans have been the subject of audit and are scrutinised at safeguarding challenge sessions to inform practice, case planning and timeliness of decision making.	2 Feel & Be Safe	Outcome 5
1.14	Number of child protection (CP) plans over 2yrs	Low is good	supressed	2.3%	0%	0%	0%	0%	0%		➡	All children subject of a plan for 12 months+ are actively tracked. This current performance is positive and indicates that these vulnerable children do not experience drift.	2 Feel & Be Safe	Outcome 5
1.15	Number of children on a child sexual exploitation (CSE) plan					12	6	8	8		➡	This relates only to the latest number of open CSE plans. A more detailed scorecard around CSE is reported to the Local Safeguarding Children Board. This number represents those most at risk and therefore with a focused multi-agency plan.	2 Feel & Be Safe	Outcome 5
1.16	% child protection (CP) children reviewed in timescales (year to date fig)	High is good	93%	94%	100%	89%	90%	100%	92%		⬆	There has been substantial improvement in the final quarter and the overall position for the year is improved on last year's outturn	1 Having A Voice	Outcome 5

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2.1	Number of cared for children				300	357	394	387	387		↓	It is being reported nationally and locally that numbers of cared for children are increasing. Cheshire East remains at the lower end of our statistical neighbour group, with latest figures from CWAC and Warrington showing much higher rates. As part of Cheshire East's demand strategy we will be reviewing the target for this measure.	2 Feel & Be Safe	Outcome 5
2.2	Rate per 10,000 cared for children		59.8	60	39.9	47.5	52.5	51.5	51.5		↓	It is being reported nationally and locally that numbers of cared for children are increasing. Cheshire East remains at the lower end of our statistical neighbour group, with latest figures from CWAC and Warrington showing much higher rates.	2 Feel & Be Safe	Outcome 5
2.3	% cared for children with 3 or more placements in year	Low is good	data not yet released		<10%	8.2%	13.9%	12.2%	12.2%		↓	Although this only relates to a small cohort of children, this figure is higher than expected. An exercise is currently underway to understand the reasons behind this.	2 Feel & Be Safe	Outcome 5
2.4	% cared for children in long term stability placement	High is good	data not yet released		80%	64.7%	73.0%	66.7%	66.7%		↓	Whilst not at target, this is an improved picture from the previous year end position. Action to ensure children are in the right placements has led to planned moves of some children placed long term from residential care into family placements.	2 Feel & Be Safe	Outcome 5
2.5	% cared for children reviews in timescales	High is good				88%	97%	97%	96%		→	This is a substantial improvement on last year's outturn and reflects an ongoing commitment to ensure all cared for children receive timely support and that their voices are heard.	1 Having A Voice	Outcome 5
2.6	Number of cared for children in internal foster care (including friends and family placements)	High is good				197	199	210	210		↑	Currently almost 80% of internal foster care beds are occupied. There will always be a percentage of unoccupied beds due to the need for respite places, sickness/unavailability of Foster Carers at certain times and the need to match placements to the requirements of individual children and young	2 Feel & Be Safe	Outcome 5
2.7	Number of cared for children in external foster care	Low is good				69	88	89	89		→	This growth is as a result of increased demand and the targeted move of children from residential care.	2 Feel & Be Safe	Outcome 5
2.8	Number cared for children placed over 20 miles from home address (Cheshire East and out of borough)	Low is good				59	74	69	69		↓	This is an improving picture with 7 of these placements being adoption placements	2 Feel & Be Safe	Outcome 5
2.9	Number of cared for children that went missing 5 times or more (monthly figure is 5 or more times in the month)	Low is good				20	7	8	16		→	As at year end, there were a total of 16 individuals who have had more than 5 missing episodes in any given single month and 24 individuals who went missing more than 5 times in the 12 months. All individuals are offered interviews following missing episodes and the information is used to inform the cared for plan to manage and reduce the risk associated with going	2 Feel & Be Safe	Outcome 5
2.10	% of initial health assessments requested within 48 hours of coming into care	High is good				33%	4%	20%	11%		↑	Performance around initial health assessments is under scrutiny from the LSCB, corporate parenting and has been reported to the Health and Wellbeing Board. Though quarter 4's improvement is encouraging, this is still unsatisfactory. The Director of Children's Social Care wrote to all Social Workers during March to set out expectations. A new admin process is in place from May 2016, which is expected to result in further improvements.	4 Being Healthy	Outcome 5
2.11	% of initial health assessments completed by paediatricians within 20 days	High is good				30%	29%	12%	34%		↓	The reduced performance in completion of initial health assessments has been highlighted to the designated doctor, the paediatricians at Leighton and at Macclesfield hospitals and to the Health and Wellbeing Board. The improved admin process from May should support improvement in this	4 Being Healthy	Outcome 5
2.12	% of children in care over 12 months with a health check in the last year	High is good	84%	90%		95.9%	73.7%	73.9%	73.9%		→	There is ongoing work to ensure that all cared for children and young people get sufficient support and advice around their health and wellbeing. A new Cared for Nurse is expected in post in July 2016 to drive this.	4 Being Healthy	Outcome 5
Care Leavers														
3.1	Number of care leavers					232	219	225	225		→	All care leavers are supported with access to a personal assistant to offer help and guidance as they move to independence together with financial support as appropriate to individual needs	5 Best Skills & Quals	Outcome 3
3.2	% not In education, employment or training (EET)	Low is good				57%	43%	42%	42%		→	There is a targeted piece of work to ensure the latest employment/education status of all care leavers is accurately recorded and the appropriate support in place.	5 Best Skills & Quals	Outcome 3
3.3	% in suitable accommodation	High is good				94%	66%	95%	96%		↑	There are 5 care leavers aged between 18 and 21 who are known to be in unsuitable accommodation. This includes those in custody.	2 Feel & Be Safe	Outcome 5
Adoption														
4.1	% of children ceased to be looked after due to adoption - year to date fig	High is good				16.5%	10.6%	12.8%	12.8%		↑	Although there were less children leaving due to adoption at year end compared to last year, there are a further 20 placed with adoptive parents and 6 children in foster to adopt placements. In addition 78% of children moved in with their adopters within 16 months of entering care, which is an improvement on last year.	2 Feel & Be Safe	Outcome 5
4.2	% of children ceased to be looked after due to granting of special guardianship order (SGO) - year to date fig	High is good				15.0%	17.3%	18.4%	18.4%		↑	This is monitored to ensure that individuals are supported in the most effective way for their personal wellbeing and development and this provides a secure and appropriate level of support	2 Feel & Be Safe	Outcome 5
4.3	Number of children adopted in period	High is good			30	21	supressed	7	18		↑	As at year end, there were an additional 20 placed children and young people with adoptive families and 6 in foster to adopt placements	2 Feel & Be Safe	Outcome 5
4.4	% children who wait less than 16 months between entering care and moving in with adoptive family	High is good				68%	79%	78%	83%		→	This is an improving picture from last year and reflects timely decision making to ensure children and young people are in a permanent placement as quickly as possible.	2 Feel & Be Safe	Outcome 5
4.5	Average number of days between entering care and moving in with adoptive family (A1 national indicator)	Low is good			426	507	592	545	545		↓	One individual can have a substantial impact on this figure, so it is important to view this number within the context of ensuring that individuals have the right plan of care and any breakdowns in placement are managed.	2 Feel & Be Safe	Outcome 5

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4.6	Average number of days between placement order and match with adoptive family (A2 national indicator)	Low is good			121	247	97	99	99		➡	This illustrates that one we have the placement order agreed we are acting in a timely fashion to ensure children are found the right permanent placement to meet their individual needs	2 Feel & Be Safe	Outcome 5
4.7	Average number of days between entering care and moving in with adoptive family/ foster carer who becomes adoptive family	Low is good			426	323	592	477	477		⬇	This is a similar measure to 4.6 above, but includes those children and young people who end up being adopted by their Foster Carers, which results in a more favourable picture re their stability within a family.	2 Feel & Be Safe	Outcome 5

Education and 14-19 Skills Virtual School														
5.1	% attendance of children in care (monthly figure is all cared for children rather than those in care for 12mths which are published figs)	High is good	95.9%	96.1%	95%	94%	94%	94%	94%		➡	This is based on all school aged children currently in care. Published data is for a smaller cohort based on length of time in care and the type of school attended. Actions taken to improve attendance include increased contact with carers and Social Workers.	5 Best Skills & Quals	Outcome 3
5.2	% persistent absence of children in care (monthly figure is all cared 4 rather than those in care for 12mths which are published figs)	Low is good	5.7%	4.9%	4.5%	4%	14%	15%	15%		➡	This is based on all school aged children currently in care. Published data is for a smaller cohort based on length of time in care and the type of school attended. Persistent absence continues to be an area of focus and these cases receive additional support; multi-organisational plans are put in place to address the absence.	5 Best Skills & Quals	Outcome 3
5.3	% personal education plans (PEPs) less than 6 months old	High is good					52.2%	88.4%	88.4%		⬆	The system for the preparation and collection of PEPs and data has been revised and is now more effective. Work has been completed with systems development to ensure that PEPs are uploaded onto the records of children and young people.	5 Best Skills & Quals	Outcome 3

Schools														
6.1	% good or outstanding secondary schools	High is good				76.2%	86.3%	86.4%	86.4%		➡	The profile for secondary school Ofsted outcomes remains strong. Over the last 12 months, there has been a reduction in schools judged inadequate, as well as an increase in outstanding schools. In addition, several schools have been inspected recently and retained their good grading.	5 Best Skills & Quals	Outcome 3
6.2	% good or outstanding primary schools	High is good				88.7%	93.6%	92.7%	92.7%		➡	The profile for primary schools remains very strong, which is positive considering the high number of primary schools across the borough.	5 Best Skills & Quals	Outcome 3
6.3	% good or outstanding special school	High is good				100%	80%	80%	80%		➡	The only reason that the data shows a reduction from 100% is due to the additional special school at Church Lawton which as yet has not been inspected.	5 Best Skills & Quals	Outcome 3
6.4	Number of fixed term exclusions starting in month	Low is good				1598	593	441	1235		⬇	The year to date figure reflects the 7 months from Sept 15 - Mar 16, ie two terms. Statistically the summer term figures are significantly smaller due to Y11 only being in for a short time.	5 Best Skills & Quals	Outcome 3
6.5	Number of permanent exclusions starting in month	Low is good				33	12	13	28		➡	The year to date figure reflects the 7 months from Sept 15 - Mar 16, ie two terms. Statistically the summer term figures tend to be significantly smaller due to Y11 only being in for a short time.	5 Best Skills & Quals	Outcome 3
6.6	Number of fixed penalty notices issued	Low is good				1282	421	298	719			The year to date figure reflects the 7 months from September 2015 to March 2016. During quarter 4 fewer penalty notices have been issued as a result of the High Court judgement over the Isle of Wight v J Platt case, which found in favour of the parent. Since 13th May Cheshire East has stopped issuing penalty notices for leave of absence, requesting that schools to not send through any further paperwork. Irregular absence penalty notices have continued to be issued.	5 Best Skills & Quals	Outcome 3
6.7	Number of prosecutions	Low is good				111	26	55	81			The year to date figure reflects the 7 months from September 2015 to March 2016. Prosecutions follow where parents do not pay the fine. The same ruling as detailed in 6.6 above applies. Leave of absence prosecutions are on hold.	5 Best Skills & Quals	Outcome 3
6.8	% of pupils with less than 90% attendance in the month	Low is good				19%	12%	12%	11%		➡	Current data for 2015-16 shows a positive trend compared to the outturn from the previous year.	5 Best Skills & Quals	Outcome 3
6.9	% of pupils with less than 90% attendance year to date	Low is good				20%	9%	11%	11%		➡	Current data for 2015-16 shows a positive trend compared to the outturn from the previous year.	5 Best Skills & Quals	Outcome 3
6.10	Current number of pupils being educated at home (year fig is total number of unique individuals)					199	252	276	286		➡	A variety of factors account for the increase in EHE cases. These include challenges to achieve school places in schools which are full, responding to curriculum and assessment changes and expectations within schools and family/cultural preferences. However, year on year there is an upward trend.	5 Best Skills & Quals	Outcome 3

Prevention and Support														
Prevention and Early Intervention														
7.1	% 0-5 registered at children centres (current individuals meeting the most vulnerable threshold i.e. CIN/CP/Cared for children)	High is good				78%	76%	79%	79%		➡	This is a slight improvement from last year. Work continues to ensure that Social Workers highlight the advantages of the children's centre offer to all vulnerable families.	2 Feel & Be Safe	Outcome 5
7.2	% 0-5 engaged at children centres (most vulnerable as above that have attended 3 or more times in the last 3 months)	High is good				34%	35%	35%	35%		➡	This is a slight improvement from last year. Work continues to ensure that Social Workers highlight the advantages of the children's centre offer to all vulnerable families.	2 Feel & Be Safe	Outcome 5
7.3	% eligible children taking up 2 year old offer (termly figure only)	High is good		72%		71%	77%	77%	77%		➡	The take up of the two year old offer has steadily improved from last year; Cheshire East now out-performs the national average.	5 Best Skills & Quals	Outcome 3

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7.4	Number of contacts passed to early help brokerage service (service commenced 19th October 2015)						954	1107	2061		↑	Early help brokerage (EHB) is in an early stage of development, becoming operational on 19th October 2015. The figures shown reflect the number of referrals passed from ChECS through to the brokerage service. Initially these accounted for approx. 30% of ChECS outcomes, but some months have shown this to be between 45% and 49% of ChECS outcomes. A business analysis of the front door process has shown that this requires further investigation when comprehensive figures about outcomes from EHB are	2 Feel & Be Safe	Outcome 5
7.5	Number of families turned around (family focus) - claims made at agreed points in the year	High is good				406	supressed	19	21		→	There were 2 opportunities to make claims in September 2015 and January 2016. Whilst substantially lower than last year, this is in line with regional neighbours. This is due to national changes on when and how a Payment by Results claim can be made.	2 Feel & Be Safe	Outcome 6
Youth Support														
8.1	Number of interventions with young people engaged with the Youth Support Service						2891	2115			→	An accurate unique individual figure for full year is not available as detailed collation of data is only available from Sept 2015 in the current reporting format.	5 Best Skills & Quals	Outcome 2
8.2	Number of young people not in education, employment or training (NEET) individuals [yr. 12-14]	Low is good				329	310	323	323		→	The continuing excellent performance is representative of the proactive youth service support.	5 Best Skills & Quals	Outcome 2
8.3	% of young people not in education, employment or training (NEET) individuals [yr. 12-14]	Low is good				2.9%	2.7%	2.8%	2.8%		→	We continue to have outstanding performance in this area compared to our statistical neighbours	5 Best Skills & Quals	Outcome 2
8.4	Number of individuals where education, employment or training (EET) status not known	Low is good				128	65	45	45		↓	Every effort is undertaken to ensure that we know the status of all individuals. There will always be a small cohort who we will be unable to contact as they reach age 18 /19 and are travelling overseas etc.	5 Best Skills & Quals	Outcome 2
Youth Engagement Service														
9.1	Number of young people sentenced to custody (quarterly fig)	Low is good				6	supressed	supressed	7		→	The use of custody remains lower than the target rate of 8%	4 Being Healthy & Making Positive Choices	Outcome 1
9.2	Number of young people remanded to custody (quarterly fig)	Low is good				supressed	0	supressed	supressed		→	The use of custody remains lower than the target rate of 8%	4 Being Healthy & Making Positive Choices	Outcome 1
9.3	Number of first time entrants - rolling 12 month figure (data from police national computer)	Low is good				125	111	94	94		↓	Figures for the number of first time entrants has continued to reduce over the last 12 months. It is envisaged that this number will fall following the implementation of the 'Divert scheme', however given that the data published by the Youth Justice Board is historical, it will not show results for	4 Being Healthy & Making Positive Choices	Outcome 1
9.4	Rate of first time entrants - rolling 12 month figure (data from police national computer)	Low is good		369		373	331	281	281		↓	Cheshire East has a lower rate per 100,000 when compared with either the North West at 336 or national figures at 369.	4 Being Healthy & Making Positive Choices	Outcome 1
Special Educational Need (SEN)														
10.1	Number of new education, health and care needs assessments requests in month						74	79	268			Work is underway with partners to ensure that requests for assessment are received in a timely fashion with the appropriate supporting information.	6 Additional Needs Additional Chances	Outcome 3
10.2	% of new education, health and care plans (EHCP) completed with 20 weeks	High is good					49.7%	61.2%	44.8%		↑	Work is underway with partners to ensure that requests for assessment are received in a timely fashion with the appropriate supporting information. There is ongoing work to ensure that staffing levels are appropriate within the team to accommodate demand. There has been a steady increase in the percentage of plans completed within timeframe as the year has progressed. A total of 134 plans have been completed. Performance will be scrutinised at the monthly 0-25 SEND Partnership Board.	6 Additional Needs Additional Chances	Outcome 3
10.3	Number of ongoing transfers from statements of educational need/learning difficulty assessments (LDA) to education, health and care plans (EHCP)						273	184	184		↓	An additional 4 staff have been recruited to the SEND team dedicated to transfer work. Early indications suggest that the rate of review and transfer from statement to EHCP is increasing.	6 Additional Needs Additional Chances	Outcome 3
10.4	Total number with an education, health and care plan (EHCP) [accumulative]					supressed	554	794	794		↑	45% of the eligible individuals now have a new EHCP in place.	6 Additional Needs Additional Chances	Outcome 3
10.5	Total number with an education, health and care plan (EHCP) or statement of educational need					1640	1689	1775	1775			Whilst this number is increasing, the priority is to ensure the appropriate individuals are being referred and assessed in a timely fashion. Ensuring schools are clear about eligibility criteria and managing expectations will be the focus of the Assessment and Planning workstream of the new governance around the 0-25 SEND service.	6 Additional Needs Additional Chances	Outcome 3